

<b>Services</b>	<b>Description</b>	<b>Fees</b>
Missed or cancelled	Missed appointment	\$100
	Cancelled appointment within <24 hours	\$100
Medical advice from health professional, 8 a.m. to 8 p.m., 7 days/week	Email advice (nurse during business hours)	\$100
	Virtual consultation (phone or video) with healthcare provider	\$150
	Phone advice (nurse on duty, weekends)	\$200
	Nurse practitioner consultation (business hours)	\$150
	Email advice from doctor (business hours)	\$200
	Email advice from doctor on duty (after hours, Mon-Fri)	\$300
	Email advice from doctor on duty (weekends)	\$400
Prescriptions	Refill by phone or fax (short-term, emergency supply only)	\$50
	Lost prescription	\$25
Case management	Patient navigation support	\$2,500
Transfer of individual records	First 20 pages	\$30
	Each additional record/page	\$0.50
	Photocopy of lab result	\$5
Tests	Tuberculosis skin test (3rd-party request): 1 step	\$80
	Tuberculosis skin test (3rd-party request): 2 steps	\$160
Procedures	Ear syringe	\$100
	Non-insured medical supplier	\$10+
Notes	School/college sick note	\$50
	Basic illness/return-to-work note (not including forms provided by employer)	\$80
	Lost note	\$25
Forms and other documentation	Nursing home or hospital volunteer form	\$50
	Commercial weight-loss program form	\$70
	Fitness club form	\$70
	Private respite care form	\$80
	Attending physician's statement	\$150+
	Immunization replacement card	\$25
	Driver's medical	\$75
	Daycare application	\$50
Federal and insurance forms	Federal tax credit form	\$75
	CPP and disability form (charged in excess of government-paid fees)	\$85
	Private insurance sickness/disability form	\$150
	Life insurance death certificate	\$75
	Employment insurance/maternity certificate	\$50
	Travel cancellation insurance form	\$50

Services	Description	Fees
Other	Letter of patient's requests	\$400+
	Travel medicine consultation	\$100